![OMNITRACKER - THE BUSINESS PROCESS ECOSYSTEM]

Task Management

Efficiently plan and implement tasks

Your benefits

- ✓ Efficient task management with prioritization, categorization, delegation, processing and monitoring of all tasks
- ✓ Simple definition of authorizations and responsibilities
- ✓ Structured task management by creating task threads and templates, and defining automatic escalation times for each task
- ✓ Better overview through current displays of status and completion time of all tasks
- ✓ More transparency thanks to a variety of reports and different views
- ✓ Automatic updating and archiving by using a Microsoft® Outlook® connection

Cross-team task management

The prerequisite for a successful, efficient and goal-oriented way of working is reliable task management. With OMNITRACKER Task Management, you can manage, coordinate, monitor and—with the help of OMNITRACKER Web Gateway 2—process all tasks within your organization, regardless of location. This way, you not only maintain an overview, you also significantly increase efficiency.

Current view and filter options as well as reports provide you with the necessary transparency. With the authorization concept, you can conveniently define responsibilities and visibilities. OMNITRACKER Task Management seamlessly integrates with your corporate workflows and other OMNITRACKER applications and facilitates overall task management across departmental boundaries.

Features of OMNITRACKER Task Management

Cross-team task distribution	Link with Microsoft® Outlook®	Current status overview
Generation of clearly structured reports	Rights and role management via OMNITRACKER platform	Flexible customization and integration options

Independent solutions

For companies of the SME sector to global players: We support all enterprises in the digitization and automation of IT and non-IT services. OMNITRACKER is used in all industries and company sizes. Thanks to our experience and flexibility, we serve all branches as well as niche sectors with individual solutions.

More services

Our consulting experts advise you on the development and implementation of your digital projects. As a reliable software partner, we have accompanied thousands of software projects in over 750 running systems. With this extensive experience and know-how, we support you in all phases: from requirement analysis and implementation to system migrations and workflow optimization —always with assistance of our technical support. Our trainings for end users, administrators and customizing trainings as well as web-based seminars complete the OMNINET service portfolio.

About OMNINET

OMNINET, headquartered in Eckental near Nuremberg, Germany, and with other national branches and international subsidiaries, is one of the market leaders in the field of business process software, especially in the field of IT and enterprise service management. The product portfolio ranges from a highly flexible platform for the digitization and automation of business processes to BI tools and cloud-based service management solutions.

OMNINET is certified to ISO standards and has been delivering certified and award-winning software products for 25 years—100% made in Germany. OMNITRACKER is the industry-independent software solution for an ITIL®4- and GDPR-compliant implementation of individual digitization strategies.

Contact

OMNINET Software-, System- und Projektmanagementtechnik GmbH

Dr.-Otto-Leich-Straße 3
90542 Eckental

+49 (9126) 25 979-0
sales@omninet.de
www.omnitracker.com